



## BILL SURVEY GIVEAWAY OFFICIAL RULES & REGULATIONS

### **NO PURCHASE IS NECESSARY TO ENTER OR WIN. MAKING A PURCHASE WILL NOT IMPROVE ENTRANT'S ODDS OF WINNING.**

**GIVEAWAY PERIOD:** The Full-Service Home Upgrades Bill Credit Giveaway ("Giveaway") starts on February 6, 2026 at 12:00 AM Pacific Time and closes on April 15, 2026 at 11:59 PM Pacific Time ("Giveaway Period").

**GIVEAWAY SPONSOR:** The Giveaway is sponsored and administered by Silicon Valley Clean Energy (SVCE), which has its corporate headquarters at 333 W. El Camino Real, Ste. 330, Sunnyvale, CA 94087 ("Sponsor"). Sponsor is responsible for the delivery of the Prize(s) to the winner(s). Sponsor's computer is the official time-keeping device for the Giveaway.

**ELIGIBILITY:** This Giveaway is open to all customers of SVCE who are 18 years of age or older and a legal resident of the U.S. at the time of entry into the Giveaway ("Entrants"). Entrants must be a customer of SVCE prior to the start of the Giveaway on February 6, 2026. Only one Entrant per SVCE customer account is allowed. Employees, agents and representatives of the Sponsor are not eligible to win, nor are the parents, siblings and children of any such employee, agent or representative or any person with whom such employee, agent or representative is domiciled. Participation constitutes Entrant's full and unconditional agreement to these Official Rules and Sponsor's decisions, which are final and binding in all matters related to the Giveaway. Winning a prize is contingent upon fulfilling all requirements set forth herein.

**PRIZES:** An electronic drawing will be held within fifteen (15) days of the Giveaway close time. Each prize (each a "Prize" and collectively the "Prizes") consists of a Five Hundred Dollar (\$500) on-bill credit for the Entrant's electricity bill. Five (5) Prizes will be awarded.

The Prizes are worth a total of Twenty-Five Hundred Dollars (\$2,500). Entrants are only eligible to win one (1) Prize. Sponsor reserves the right to substitute any Prize for one of equal or greater value if the designated Prize should become unavailable for any reason.

**GIVEAWAY ODDS:** The odds of winning each Prize depend on the number of eligible entries received. The odds of an entry winning any Prize will be the same for any method of entry.

**HOW TO ENTER:** NO PURCHASE NECESSARY TO ENTER OR WIN. Schedule a free home assessment on the Full-Service Home Upgrades website by April 15, 2026. Entrants will automatically receive one (1) entry into the Giveaway drawing for such submission.

There is a total limit of one (1) entry per Entrant during the Giveaway Period. Different Entrants are not permitted to share the same email address. Any attempt by an Entrant to enter the Giveaway using multiple/different email addresses, identities, registrations and logins, or any other methods will void that Entrant's entries and that Entrant will be disqualified. Use of any automated system to participate is prohibited and will result in disqualification. In the event of a dispute as to any registration, the authorized account holder of the email address used to register will be deemed to be the Entrant. The "authorized account holder" is the natural person assigned an email address by an internet access provider, online service provider or other organization responsible for assigning email addresses for the domain associated with the submitted address. Each potential winner may be required to show proof of being an authorized account holder.

**AWARD OF PRIZES:** Winners will be notified by email within fifteen (15) days of the applicable drawing. Prizes will be awarded only on verification by Sponsor that all Giveaway requirements have been met by the winners. Each Prize must be accepted as awarded and no substitution, transfer, conversion or assignment of Prizes will be allowed, except at the discretion of the Sponsor, who may substitute a Prize of comparable or greater value. Sponsor is not responsible for and shall not be liable for late, lost, misdirected, or unsuccessful efforts to notify the winner. By entering this Giveaway and accepting the Prize, the Entrant (i) confirms compliance with these Official Giveaway Rules and Regulations; and (ii) releases and forever discharges the Sponsor, its affiliates and subsidiaries and their respective advertising and promotional agencies from all claims, demands, damages, actions and causes of action arising or to arise by reason of the acceptance or use of the Prize.

Prizes will automatically be applied to Entrant's energy bill within two billing cycles after the Entrant is notified via email. Sponsor is not responsible for and shall not be liable for late, lost, or misdirected communication to the official winners' email address.

**GIVEAWAY GENERAL RULES:** By entering the Giveaway, Entrants agree to abide by these Official Giveaway Rules and Regulations and the decisions of Sponsor, which are final.

**WINNERS LIST:** To obtain a copy of the winner list or a copy of the Official Giveaway Rules and Regulations, send your request to:

Silicon Valley Clean Energy  
ATTN: Bill Survey Giveaway  
333 W. El Camino Real  
Ste. 330  
Sunnyvale, CA 94087

Requests must be received no later than April 15, 2026 and must enclose a self-addressed stamped envelope.

**DISQUALIFICATION:** The Sponsor is not responsible for lost, interrupted or unavailable network server or other connections, miscommunications, failed telephone or computer or telephone transmissions or technical failure, jumbled, scrambled or misdirected transmissions, or other error of any kind whether human, mechanical or electronic. Persons found tampering with or abusing any aspect of this Giveaway, Sponsor's website, as determined by Sponsor, in its sole discretion, will be disqualified. In the event any portion of this Giveaway is compromised by virus, bugs, non-authorized human intervention or other causes beyond the control of Sponsor, which in the sole opinion of Sponsor, corrupts or impairs the administration, security, fairness or proper entry into the Giveaway, Sponsor reserves the right, in its sole discretion, to suspend or terminate the Giveaway and to award Prize(s) to individuals selected at random from the pool of Entrants received up to the point of termination, or to terminate the Giveaway altogether. In no event will more Prizes be awarded than those listed in the Official Giveaway Rules and Regulations, except as otherwise specifically stated herein.

**TAX INFORMATION:** Liability for any applicable taxes imposed by any government, if any, on any Prize won is the sole responsibility of the winner of such Prize.

**APPLICABLE LAWS:** Offer is subject to all applicable federal, state, and local laws and regulations. The rules shall be governed by, interpreted under, and enforced in accordance with the laws of California. Sponsor may, in its sole discretion and without notice to participants, terminate the offer for any reason. Void where prohibited or restricted by law.

**DISCLAIMER:** Sponsor shall not be responsible or liable to Entrants for any losses, damages or costs incurred as a result of Entrants entering the Giveaway or use of a Prize won in connection with this Giveaway or the failure by the Sponsor to deliver the Prize to the winner in accordance with the Official Giveaway Rules and Regulations. By participating in the Giveaway, each Entrant agrees to release and hold harmless Sponsor and the employees, officers, directors, shareholders, agents, affiliates, subsidiaries, advertising, promotion, and fulfillment agencies, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Giveaway or resulting from acceptance, possession, or use of any prize, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.

**DATA PROTECTION NOTICE:** Entrants' personal information is protected by Sponsor's Privacy Policy. The Privacy Policy can be found at <https://svcleanenergy.org/customer-confidentiality/>

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