



2023 HISTORICAL PRODUCT CONTENT LABEL¹

GreenPrime matches 100% of your electricity usage. In 2023, GreenPrime was made up of the following new renewable resources averaged annually.

Green-e® Energy Certified New ² Renewables in GreenPrime 2023		Generation Location
Biomass	0%	
Geothermal	0%	
Low impact hydroelectric ³	0%	
Solar	50%	CA
Wind	50%	CA, WA
Total Green-e® Energy Certified New Renewables	100%	

1. New Renewables come from generation facilities that first began commercial operation within the past 15 years.
2. Eligible hydroelectric facilities are defined in the Green-e® Renewable Energy Standard for Canada and the United States (www.green-e.org/standard) and include facilities certified by the Low Impact Hydropower Institute (LIHI) (www.lowimpacthydro.org) or EcoLogo (www.ecologo.org); and facilities comprised of a turbine in a pipeline or a turbine in an irrigation canal.

For comparison, the current average mix of resources supplying PG&E includes: Biomass and Biowaste (4.6%), Geothermal (0.5%), Renewable-Eligible Hydro (1.8%), Solar Electric (22%), Wind (9.4%), Nuclear (49.3%), Natural Gas (4.8%), Large Hydroelectric (7.6%), and Unspecified (0%). This resource mix was prepared in accordance with the California Energy Commission’s Power Source Disclosure Program (2022).

The average home in Silicon Valley uses 442 kWh per month. Source: Pacific Gas & Electric (2023)

For specific information about this product, please contact Silicon Valley Clean Energy at (408) 721-5301, info@svcleanenergy.org, www.svcleanenergy.org.



GreenPrime is Green-e® Energy certified and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

PRICE, TERMS AND CONDITIONS



In 2023 GreenPrime was Green-e Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions.

Learn more at <https://www.green-e.org/>.

Company:	Silicon Valley Clean Energy
Whom should I contact for more information?	Silicon Valley Clean Energy Customer Service (844) 474-SVCE (7823), info@svcleanenergy.org, www.svcleanenergy.org, 333 W. El Camino Real, Suite 330, Sunnyvale CA 94087
What is the contract length?	The agreement to buy this product is on a month-to-month basis and can be canceled at any time.
How much will GreenPrime cost?	GreenPrime will cost a surcharge of \$.015 per kWh for all kWh usage during a billing period. The GreenPrime surcharge will appear as a line-item charge on the Silicon Valley Clean Energy Electric Generation portion of a customer bill.
Will my rates change over time?	Within a billing cycle the price for GreenPrime is fixed. However, GreenPrime rates may be subject to change over time. Should it be deemed necessary to increase the surcharge for GreenPrime it will be adopted at duly noticed public meetings of the Silicon Valley Clean Energy Board. Silicon Valley Clean Energy electric generation rates are managed with the intention of providing clean electricity at competitive rates.
What are the enrollment options?	When enrolled, GreenPrime will represent 100% of a customer's monthly consumed electricity.
What other fees might I be charged?	SVCE customers will be responsible for paying all applicable local, state, and federal taxes and charges for electricity, including utility user's tax. Customers will also be responsible for paying PG&E Franchise Fee surcharge and Power Charge Indifference Adjustment. Customers choosing to completely opt out of Silicon Valley Clean Energy generation service (GreenPrime AND default GreenStart) will be charged \$5 for residential accounts and \$25 for commercial accounts. Silicon Valley Clean Energy may transfer your account to PG&E upon 14 calendar days' written notice if you fail to pay your bill. If your service is transferred, you will be required to pay the opt out fees described above.

<p>How will I be billed?</p>	<p>You will receive a single monthly bill from PG&E that includes all electricity related charges, including SVCE electric generation charges and a line item GreenPrime surcharge. PG&E forwards payments for SVCE generation to SVCE. PG&E will continue to charge for transmission, distribution, public goods programs and other non-generation charges at the same rates it charges customers who do not receive SVCE service.</p>
<p>Can I cancel my participation?</p>	<p>A customer enrolled in GreenPrime may, at any time, at no cost or penalty opt down to Silicon Valley Clean Energy's default product (GreenStart), effective three months from the next meter read date.</p>
<p>If I want to terminate this agreement/contract, what is the early termination fee?</p>	<p>To terminate GreenPrime service call (844) 474-SVCE (7823). There is no fee or penalty to terminate GreenPrime. Those that terminate will be returned to Silicon Valley Clean Energy's default product mix (GreenStart) at no cost effective three months from the next meter read date.</p> <p>Customers choosing to completely opt out of Silicon Valley Clean Energy generation service (GreenPrime AND default GreenStart) will be charged \$5 for residential accounts and \$25 for commercial accounts. In addition, GreenPrime customers may be subject to an additional opt out fee depending on which option is chosen for returning to PG&E generation service: Option 1) Return to PG&E generation service at the end of the current billing cycle and pay an additional one-time GreenPrime opt out charge. This charge is \$100 for residential, and small and medium commercial accounts. For large commercial and industrial accounts (B-19S and B-20S rate schedules), this charge is \$0.03 per kWh, based on average monthly usage over the preceding 12 months; or Option 2) Return to PG&E generation service after six months' notice and with no GreenPrime opt out charge.</p>