

Category: INFORMATION TECHNOLOGY

INTERNET USAGE POLICY

I. **PURPOSE**

Provide SVCE staff with rules and guidelines about the appropriate use of network and Internet access. Having such a policy in place helps to protect both the business and the employee; the employee will be aware that browsing certain sites or downloading files is prohibited and that the policy must be adhered to or there could be serious repercussions, thus leading to fewer security risks for the business as a result of employee negligence.

II. **SCOPE**

All users of SVCE's network/internet infrastructure.

III. DEFINTIONS

"Information Systems" refers to all resources that store, transmit or present information related to SVCE business.

"Resources" refers to all SVCE-owned hardware and software including, but not limited to:

- Computers, laptops, tablets, desk phones
- Network storage, network infrastructure, servers
- All software applications licensed by SVCE
- Accounts such as email account or other accounts used to access SVCE applications
- Data plans, subscription services

POLICY TV.

A. ACCEPTABLE USE

This Internet Usage Policy applies to all employees of SVCE who have access to computers and the Internet to be used in the performance of their work. Use of the Internet by employees of SVCE is permitted and encouraged where such use supports the goals and objectives of the business. However, access to the Internet through SVCE is a privilege and all employees must adhere to the policies concerning Computer, Email and Internet usage. Violation of these policies could result in disciplinary and/or legal action leading up to and including termination of

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employment. Employees may also be held personally liable for damages caused by any violations of this policy.

Company employees are expected to use the Internet responsibly and productively. Internet access is limited to job-related activities only and personal use is not permitted.

Job-related activities include research and educational tasks that may be found via the Internet that would help in an employee's role

All Internet data that is composed, transmitted and/or received by SVCE computer systems is considered to belong to SVCE and is recognized as part of its official data. It is therefore subject to disclosure for legal reasons or to other appropriate third parties

The equipment, services and technology used to access the Internet are the property of SVCE and the company reserves the right to monitor Internet traffic and monitor and access data that is composed, sent or received through its online connections

All sites and downloads may be monitored and/or blocked by SVCE if they are deemed to be harmful and/or not productive to business

B. STRICTLY PROHIBITED USE

- Sending or posting discriminatory, harassing, or threatening messages or images on the Internet;
- Using computers to perpetrate any form of fraud, and/or software, film or music piracy;
- Stealing, using, or disclosing someone else's password without authorization;

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- Downloading, copying or pirating software and electronic files that are copyrighted or without authorization;
- Sharing confidential material, trade secrets, or proprietary information outside of the organization;
- Hacking into unauthorized websites;
- Sending or posting information that is defamatory to the company, its products/services, colleagues and/or customers;
- Introducing malicious software onto the company network and/or jeopardizing the security of the organization's electronic communications systems;
- Passing off personal views as representing those of the organization.

V. **POLICY COMPLIANCE**

A. COMPLIANCE MEASUREMENT

The IT Department will verify compliance to this policy through various methods, including but not limited to, business tool reports, internal and external audits, and feedback to the policy owner.

B. NON-COMPLIANCE

Any employee found to have violated this policy may be subject to disciplinary action, up to and including termination of employment.

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