



333 W El Camino Real, Suite 330 | Sunnyvale, CA 94087 | SVCleanEnergy.org

Home Rebates Participant Agreement

This Participant Agreement ("Agreement") between Silicon Valley Clean Energy ("SVCE") and "Applicant" outlines the Terms and Conditions of the Home Rebates Program ("Program") offered by SVCE. Please keep a copy of this document for your reference. Appliances eligible for rebates are listed in the [Appliance Specifications](#) document ("Appliance Specifications"). Eligibility criteria for the income-qualified rebate adders are listed in the [Income Qualifications](#) document ("Income Qualifications"). Rebates are available on a first-come, first-served basis.

Applicant Acknowledgements and Certifications

Eligibility Requirements

1. The location where the appliance(s) will be installed is associated with an active SVCE account that is in good standing.
2. I understand to be eligible for rebates, I must have had a PG&E account with active gas services to the location where the appliance(s) will be installed.
3. The location where the appliance(s) will be installed is a single-family home, mobile or manufactured home, accessory dwelling unit (ADU), or multi-family building (4 units or fewer) located in one of the 13 communities in Santa Clara County that SVCE serves. (See Jurisdictions at bottom of page)
4. Only eligible appliances, as listed in the Program's Appliance Specifications, qualify for Program rebates.
5. I am eligible to receive one rebate for each appliance listed in the Appliance Specifications installed in a single-family home, one rebate for each appliance listed in the Appliance Specifications installed in an accessory dwelling unit (ADU), and one rebate for each appliance listed in the Appliance Specifications installed in a multi-family unit, up to 4 units. ADU must be inhabited year-round, not used for short-term rentals.
6. I understand that I'm eligible to receive one All-Electric Bonus rebate per building type.
7. I am eligible to receive income-qualified rebate adders only if I meet the Program's Income Qualifications.
8. I understand that eligible Core Rebate(s), as listed in the Appliance Specifications ("Core Rebates"), include gas or electric resistance appliance(s) upgraded to an electric heat pump version (heat pump heating, ventilation, and cooling ("HP HVAC") and heat pump water heating ("HPWH")), induction cooktop/range, prewiring or wiring and load management devices during a simple swap-out of appliance(s) or during any scale of remodel/renovation.
9. Installations at new construction (where there is no existing gas service/infrastructure to the building) do not qualify, such as new subdivisions or detached accessory dwelling units ("ADUs").

Rebate & Appliance Requirements

10. I understand that all Rebate Add-ons as listed in the Appliance Specifications ("Add-Ons"), including upgrades to the home's panels, Electric Vehicle ("EV") circuit, or gas meter removal rebates, must be paired with a Core Rebate appliance installation in order to be eligible. I also understand I must pair the induction cookware add on rebate with the induction appliance Core Rebate.
11. I understand that if installing in a multi-family dwelling (4 units or fewer) to qualify for



333 W El Camino Real, Suite 330 | Sunnyvale, CA 94087 | SVCleanEnergy.org

- an Add-on rebate, I must pair it with a Core rebate for each dwelling unit.
12. I understand that circuit pausers or splitters cannot be paired with prewiring for dryer and/or EV circuit rebates.
 13. I understand that I cannot receive a panel upgrade rebate for both a main service panel and receive a panel rebate for a Storage Assistant panel.
 14. I understand combined systems that provide both space and water heating are eligible for one rebate each (one HPWH and one HP HVAC rebate). Systems must include a heat pump component.
 15. I understand that I must remove the original gas appliance if upgrading to a HPWH or HP HVAC system in order to receive the rebate. Dual fuel sources void qualification.
 16. Cookware obtained through the rebate program must be delivered to the same location as the installed cooktop.
 17. I understand that only appliance(s) with the start-of-installation date on or after the date that I have received my reservation number are eligible for a rebate.
 18. I understand that the appliance(s) installed in this Program must be new and cannot have been in operation prior to this installation.
 19. I understand that if my appliance was part of an emergency replacement, I am eligible to apply for rebate(s) within 30 days of installation date.
 20. I will notify SVCE if I would like to make changes to my rebate reservation such as adding an appliance or wanting to submit Income Qualification documentation to receive income-qualified rebate adders.
 21. I understand that I'm eligible to receive a partial rebate payment for a completed Core Rebate installation upon approval from SVCE. I also understand that I must provide proof of project cost including itemized cost details for each prewired circuit if applicable, photos of the newly installed appliance(s), and proof of permitting. SVCE will not issue a rebate until all information and documentation has been received.
 22. I understand that other than the rebate, I will not receive payment or compensation for participation in the Program.
 23. I understand that my rebate reservation is active for 120 days and that if my project is not completed within that timeframe, rebate funds may no longer be available.
 24. I understand that the local jurisdiction in which I live may be offering a rebate in addition to SVCE's rebate (called "City Rebate"), and that SVCE will administer both its own rebates as well as the City Rebates through a single process and payment. I will not hold SVCE responsible if funding for City Rebates runs out or becomes unavailable. Should SVCE's arrangement with the City terminate, I understand that I may need to apply to the local jurisdiction for the City Rebate.
 25. City Rebates from the Cities of Milpitas and Mountain View were officially launched on April 7, 2025. Applications submitted prior to this date are not eligible for incentives from these cities.
 26. I certify that I have not received a SVCE rebate for the same appliance before.
 27. Property Owner understands that Property Owner cannot receive incentives for the same product, equipment, or service from more than one SVCE program.
 28. I understand that the contractor I have selected may receive additional compensation from SVCE for advancing electrification if they or their company meet SVCE's eligibility requirements.
 29. I understand that I may request that the rebate may be made payable directly to the contractor that installed the appliance(s).

Installation, Documentation, and Ongoing Participation Requirements

30. I will comply with PG&E service or panel upgrade or gas meter removal requirements, if applicable.



333 W El Camino Real, Suite 330 | Sunnyvale, CA 94087 | SVCleanEnergy.org

31. I will comply with all permitting and inspection rules and regulations for the installation set by the local Authority Having Jurisdiction.
32. I understand that after installation, the property owner is the owner of the appliance(s).
33. I understand that I must submit proof of project costs including itemized cost details for each prewired circuit if applicable, photos of the newly installed appliance(s), documentation of gas meter removal, and proof of permitting in order to claim rebate(s). SVCE will not issue a rebate until all information and documentation has been received.
34. For HPWH installs, I understand that I must provide appliance cost, cost of installation including parts and labor, model number, and if the HPWH is equipped with networking capabilities such as Wi-Fi or CTA-2045.
35. For HP-HVAC installs, I understand that I must provide appliance cost, cost of installation including parts and labor, model number, and whether a smart (Wi-Fi enabled) thermostat was installed.
36. For induction cooktop/range installs, I understand that I must provide the appliance cost of the induction cooktop/range.
37. After installation of the appliance(s), I agree to keep the appliance(s) installed and operational for a minimum of five (5) years.
38. I agree, at mutually agreeable times, to provide SVCE and its authorized representatives access to the property for verification of appliance operation or other follow-up activities for two (2) years from receipt of rebate funds.
39. I agree to participate in Program online surveys, upon email request, and to respond to the communications regarding the Program.
40. I intend to continue to receive SVCE's generation service at the location where the appliance(s) is to be installed for a minimum of five (5) years from the date of installation.
41. I understand I am solely responsible for all costs associated with the installation of the appliance(s) beyond the rebate amount. SVCE will not pay for installation costs or any upgrades to electrical system or any other costs required to install the appliance(s) in excess of the rebate amount. I also understand that if the appliance(s) and installation costs are less than the rebate amount, the rebate paid to me will not exceed the appliance(s) and installation costs.
42. I certify that I have determined that it is feasible to install and operate the appliance(s) and participate in the Program and that I obtained necessary permission to install and operate the appliance(s) and participate in the Program from all necessary parties, including, but not limited to, any property owner, property manager, and/or homeowners association.
43. I understand that SVCE or its authorized representatives may access data records in order to evaluate and measure the efficacy of the Program. Data may include historical and future utility data, historical and future billing data, electricity consumption data, demographic data, survey data, permit data, and data associated with the cost and process of installation. All data will be held confidentially and will be used by the SVCE or its authorized representatives for Program operation and analysis purposes only. I understand that SVCE will aggregate and anonymize my data for the purposes of publishing case studies and reports to facilitate the advancement of building decarbonization.
44. I understand that the local jurisdiction where I reside may access my records for this program from SVCE, including my contact information, my address, and any data I have provided in the application. I understand that this information will be used by the local jurisdiction solely for purposes related to program administration and analysis. All data will be handled confidentially and will not be shared further.



333 W El Camino Real, Suite 330 | Sunnyvale, CA 94087 | SVCleanEnergy.org

45. I agree to provide testimonials or interviews, provide visual materials (photos, videos, etc.), allow a photo of the appliance(s) to be taken, and contribute to other marketing and promotional activities related to the Program.

Disclaimers, Waivers and Representations

46. This Agreement is personal to Applicant. I understand that I may not assign or transfer rights or delegate obligations under this Agreement.
47. I understand that SVCE makes no representations or warranties, express or implied, regarding the design, construction, installation, reliability, performance, operation, maintenance, or any use of the appliance(s) discussed, selected, rejected, purchased, or otherwise considered by me. SVCE hereby expressly disclaims all warranties, whether express, implied, oral, or written, statutory, or otherwise, regarding any subject matter of this Agreement. Any decisions regarding the selection, design, purchase, installation, use, and operation of any product or appliance(s) or consideration or selection of any installer or contractor shall be at the sole discretion and are my sole responsibility.
48. I understand that SVCE and its authorized representatives shall not be liable for personal injury, property damage or other liabilities arising out of or in any way related to the installation or use of the appliance(s), nor for any special, incidental, indirect, consequential or secondary damages, or for the loss of profit, revenue, or data even if SVCE and its authorized representatives shall have been advised of the possibility of such potential loss or damage.
49. I understand that SVCE reserves the right to modify or terminate this Program, in whole or in part, at any time and for any reason without prior notice.
50. I understand that SVCE may waive any sections in the Agreement at its sole discretion.
51. I understand that the terms and conditions set forth in this Agreement apply for all application packages submitted on or after August 25, 2025. If I fail to comply with this Agreement, as determined by SVCE, I agree to repay the award in an amount determined by SVCE within 30 days of written notice by SVCE.
52. I understand that this Agreement shall be interpreted and enforced in accordance with the laws of the State of California, with venue in Santa Clara County, without reference to its principles on conflicts of laws.
53. I agree that except as expressly set forth to the contrary herein, I assume all risks, known and unknown, associated with and arising out of the appliance(s), installation and use of the appliance(s), and the contractor installer's, SVCE's and its authorized representatives' performance of obligations under this Agreement.
54. I expressly waive all claims and release SVCE and its authorized representatives therefrom that I may have or in the future may obtain against SVCE and its authorized representatives and agree further to hold SVCE and its authorized representatives harmless and to indemnify same against any and all claims brought against them arising from or in any way related to the appliance(s), its installation or use, and SVCE and its authorized representatives performance under this Agreement, excepting only such claims as may arise from their sole negligence or willful misconduct. I expressly waive the provisions of California Civil Code section 1542, which provides:
"A general release does not extend to claims that the creditor or releasing party does not know or suspect to exist in his or her favor at the time of executing the release and that, if known by him or her, would have materially affected his or her settlement with the debtor or released party."
55. I certify that the information that I have supplied to SVCE is true, accurate and complete and that I will inform SVCE if any information changes.



333 W El Camino Real, Suite 330 | Sunnyvale, CA 94087 | SVCleanEnergy.org

- 56. I understand that SVCE's rebate may be considered income and may be taxable. SVCE is not responsible for any tax liability or determining whether a tax liability exists.
- 57. I certify that I am authorized to submit this Application on behalf of the project listed herein.
- 58. I have thoroughly and carefully read and understand and agree to these Home Rebates Terms and Conditions set forth in this Agreement.